

Paid 300€/month hospitality internship in a Resort in Lanzarote, Canary Island (accommodation + meals provided)

Our colleague is a high quality Hotel Resort in Lanzarote, in the Canary Island, Spain. It has been awarded by Trip advisor and it is known as one of the best hotels in Lanzarote. They are customer oriented therefore customer care and relations are really important for them. Their staff is fun and close, making the stay of the customers as good as possible.

Positions:

1. RECEPTION (Starting middle of December or end of January)

- Check In / Check Out
- Receiving clients and all tasks related to it
- Support and customer information at the reception
- Perform procedures related to the occupation and sales rooms
- Custodian valuables and money deposited, safe hiring
- Billing and cashing, as well as foreign exchange
- Receive, process and direct customer complaints to appropriate services
- Deposit towels
- Provide information to customers about the island
- Answering reception's phone
- English or Spanish required

2. MARKETING/COMMERCIAL (Starting in September)

- Minimum 5/6 months. Preferably with German and English, at least basic level of one of the two and other advanced.
- Marketing assistant for social media maintenance and all the communications tools of the hotel
- Answering hotel information, assistance in closing contracts, tour operators, and basic administrative tasks.
- Monday to Friday from 9-17

3. SPA (Starting in December)

- Customer service, in person and by telephone, providing information of treatments, times, prices...
- Reservation organization of the therapists
- Cashing Management
- Reception store cleaning
- Wardrobe cleaning at peak times
- Reception maintenance
- English or Spanish required



4. KITCHEN (Starting in May/end of May/ end of June/beginning of August)

Kitchen basics tasks under the supervision of the departure manager such as being the responsible for conducting the most basic cooking operations such as cutting food, food preparation, customer service, buffet replacing.

5. BAR (Starting in middle of March/end of March/May/June/middle of June)

- Serving customers
- Serving breakfast, lunch and dinner
- Preparing drinks
- Bar service (the hotel offers an all-inclusive service) so also responsible for the beverage service, both day and night during the hotel working hours.
- English or Spanish required

6. ANIMATION (Starting in September)

- Dealing with customers
- Developing all the hotel's leisure activities: mini club, maxi club, archery, mats in pools, darts and dance shows
- Good level of English and person-orientated

Requirements:

Minimum 3 months

Conditions:

- 300€ per month
- Accommodation + meals provided



Application instruction: Send your CV to info@spain-internship.com